

Corporate Performance and Resources Scrutiny Actions 2023-2024

Ref No	Meeting Date	Recommendation / Action / Referral	Description	Progress Update	Member / Officer	Status
CPR 01 - 23/24	3rd May 2023	ACTION	CORPORATE PERFORMANCE & RESOURCES SCRUTINY COMMITTEE FORWARD WORK PLAN FOR 2023/24 RESOLVED that arrangements be made for the Committee to receive a report and presentation on the operation of the Council's contact centres at an informal session.	Report being prepared - informal session held on 27th September, 2023 and Committee endorsed for a T&F Group to look into Coporate Call Centre. First meeting to be held on 17th November 2023.	Deina Hockenhull, Media and Marketing Manager / Eifion Davies, Contact Centre Manager	COMPLETED
CPR02 - 23/24	18th October 2023	ACTION	In response to a query, the Business Support Manager confirmed that a written response would be provided to the Committee, explaining as to why there was an increase in the number of death registrations in Carmarthenshire during 2022/23, including an increase in cases requiring coronial involvement.	Email sent to Committee on 4th December, 2023 with information.	Andrea Rowlands, Civil Registration Manager	COMPLETED
CPR04 - 23/24	12th December 2023	ACTION	2023/24 QUARTER 2 - PERFORMANCE REPORT (01/04/2023-30/09/2023) RELEVANT TO THIS SCRUTINY It was noted that information would be provided to the Committee on how the target on percentage performance against target to generate capital receipts to support the capital programme will be achieved.		JASON JONES	
CPR05 - 23/24	12th December 2023	ACTION	2023/24 QUARTER 2 - PERFORMANCE REPORT (01/04/2023-30/09/2023) RELEVANT TO THIS SCRUTINY It was noted that information would be provided to the Committee on how improvement will be achieved with the percentage of non-housing responsive repairs works completed within the target.		STEPHEN MORGAN / JASON G JONES	

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CPR06 - 23/24	12th December 2023	ACTION	2023/24 QUARTER 2 - PERFORMANCE REPORT (01/04/2023-30/09/2023) RELEVANT TO THIS SCRUTINY In response to a comment the Chief Digital Officer stated that the Authority had a good estate of laptops since Covid and would provide figures for employees with percentage of laptops with 4GB of memory or under	Response co-ordinated by Jason Jones 19/12/2023 to Committee	GARETH JONES	COMPLETED
CPR06 - 23/24	31ST JANUARY, 2024	ACTION	REVENUE & CAPITAL BUDGET MONITORING REPORT 23/24 - Q from Cllr. Dot Jones - air source heat pumps at schools are being deferred by a year. They're heavy on electricity will that have impact on school budgets?	Email sent to Committee on 7th March, 2024 with information.	NEIL EVANS	COMPLETED